

All of us at Canton Chair Rental want to extend our thoughts and prayers to all of our customers, vendors and business associates and friends in this difficult time.

It is a very unusual time we all find ourselves in! We recognize that it is not just our industry being affected by the effort to stop the spread of the coronavirus. We are all in this together! And we will come through it, together!

We recognize that the sooner we can stop the spread of this virus, the sooner we can get back to normal or perhaps to a new normal! Below, we are laying out our plan to do what we can to cooperate with the healthcare industry and the governing bodies, to put a stop to this virus sooner, rather than later.

**Beginning the week of May 18<sup>th</sup>:**

1. We will be bringing back limited staff to the office and warehouse and have some staff work from home to help with social distancing and keeping staff safe.
2. You may reach us by phone Mon-Fri 9am-4pm.
3. You may email our staff at their individual emails or at [info@cantonchairrental.com](mailto:info@cantonchairrental.com). We are using technology to have our office number forwarded to our staffs' cell phones so they can work remotely. You should expect to either talk with someone directly, or be able to leave a message and get a response from someone during our business hours. If we have not responded to you in a timely fashion (1 hour during our Open Hours), please email us at [info@cantonchairrental.com](mailto:info@cantonchairrental.com).
4. Customers can continue to call to get quotes, place orders, adjust orders etc. Our staff will have access to our rental software remotely and can put orders into our system, or make changes to current orders and would be able to email copies of those orders to you for review.
5. Our Emergency phone number is still available 24/7 for use, if you are having trouble with any rental equipment you may have (330-737-1227).
6. We can arrange for orders to be delivered or you can make an appointment to pick up rental equipment at our warehouse. Please contact us by phone at 330-477-7719 to make arrangements.
7. We can arrange a showroom appointment for assistance in planning your event. Please contact our office at 330-477-7719 to make appointment.
8. For the safety of our customers and staff, we will be wearing masks and practicing social distancing.

Our mission is to work through this together and to be a resource for you, our customers, vendors and friends, in any way we can, while doing our part in stopping the spread of this virus!

We are all in this together and we will come out stronger.

Tim Maloney, President/Owner Canton Chair Rental