



Dear Customer,

Thank you for choosing Canton Chair Rental to provide the tent(s) for your upcoming event. Canton Chair Rental is committed to the safety of your guests, your property and our employees.

While our tents are excellent at providing cover for events, please remember that they are manufactured for use as temporary structures. Tents are NOT load bearing structures. An accumulation of snow or ice can potentially make a tent an unsafe structure. Also, cold temperatures put the tent vinyl at risk to crack and tear. Additional safety concerns for the installation crew also occur during winter weather. Due to these concerns, Canton Chair Rental reserves the right NOT to set up tents in winter weather conditions or if the forecast predicts winter weather conditions. Unfortunately, we may not know this until a day or two prior to set-up, especially if winter weather in is the forecast. It is recommended when planning an outdoor event during the winter months that you have an alternate location secured in case weather prohibits the installation of the tent(s) or causes the evacuation of the tent(s.)

During the months of November-April, we look at our tent rentals as having the possibility of being subject to winter conditions. When quoting tents during this time of year, we will provide a quote showing our winter rates, which will be the maximum we would charge if the tent is installed, used and torn down during winter conditions. We will also provide a quote of our standard rental rates if the tent is installed, used and torn down during ideal weather conditions. Your final price will be dependent on the conditions and will fall somewhere in-between the two prices.

Winter tent rates are higher because tent installation in cold weather will take additional time. Cold temperatures make it difficult for tent vinyl to stretch, and we may need to heat up the tent tops on site before installation. Also, wearing gloves and protective clothing will increase the installation time as compared to a set up under ideal temperatures. Another concern is the ground may be frozen making staking difficult, and we will need to use drills to create the holes in the frozen ground for the tent(s) being staked. If staking does not work due to ground conditions, cement weights may be needed. Adding cement weights, and the possibility of needing to change the style of tent (as only certain tents can use weights) will increase the rental rate above the winter rates quoted.

We will be happy to answer any questions you may have. We appreciate your cooperation. We share this information with you because our main goal is to make your event a success.

Sincerely,

The Canton Chair Rental Staff

## WINTER WAIVER:

**Winter weather places our tents at risk for being damaged and our employees being injured. If it is determined that we can safely install the tent(s), listed below are the responsibilities that you will need to take on during installation, tear-down and while the tent is in your possession:**

### **Set Up Location:**

The property will need to be made accessible to all Canton Chair workers. During set up and tear down, drive and work area will need to be accessible and free of snow, ice, etc.) in order to ensure a safe work area for the tent crew.

### **Snow and/or Ice Accumulation:**

Tents are not weight bearing structures. If snow and/or ice begin to accumulate on the tent top(s), there are three steps to be taken.

1. Use propane heaters under the tent to raise the temperature and melt the snow and/or ice. Additional propane may need to be purchased depending on the length of time the heaters are running. Remember that sides will be required as an additional rented item to assist in keeping the warmed air under the tent. *All heaters used in and around Canton Chair Rental tents MUST be approved by Canton Chair Rental.* (Some heaters may cause damage to the tent vinyl.) The customer is responsible for purchasing all propane needed to keep any heaters running. If Canton Chair Rental needs to return to the site to replace propane tanks for the heaters, additional propane, delivery and labor charges will be incurred. Heaters should be run continually during the rental period if temperatures are below 20 degrees, snow and/or ice are in the forecast or snow and/or ice start to accumulate on the tent. Keep in mind that you will need to have electricity on site for any tent lights and tent heaters. Canton Chair Rental heaters are 115 volts each and draw 1.5 amps. Also, keep in mind that fluctuating temperatures and wind conditions can make it challenging to establish and maintain a comfortable atmosphere for your guests.
2. In a case of heavy snowfall or ice, it may become necessary to clear the tent top using a broom. Having a long-handled broom and safe ladder on site is recommended. Canton Chair Rental is not responsible for injuries which may occur while clearing tops. Please take all necessary safety precautions.
3. If unforeseen changes in the forecast come about while the tent in use, we may need to make the decision to take down the tent in order to ensure damage will not occur. Customer is responsible for any additional charges related to this emergency tear down.

The customer is responsible for the tents from the time they are delivered until the time Canton Chair Rental returns to pick them up. **It is your responsibility to keep the tent tops free of snow and ice accumulation. If the tent is out overnight, you will need to be aware of accumulation and keep the tent clear (even when not in use).**

WINTER TENT WAIVER CONTINUED:

Tent Location Address:

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Customer agrees to take all necessary precautions to assure the safety of individuals and rental equipment from the time of delivery until time of pickup. Customer understands in the event of damage to the tent due to snow and /or ice accumulation or cold weather, the customer is responsible for the cost to repair or replace the tent.

Canton Chair Rental is not responsible for any damage to property or persons that may occur in connection with the use of tents.

Your signature accepting this waiver is required below before we may proceed with your event. We will be happy to answer any questions you may have. The success of your event relies on good planning!

Signature \_\_\_\_\_

Print Name \_\_\_\_\_

Date \_\_\_\_\_ Reservation Number \_\_\_\_\_

Name on Order \_\_\_\_\_

Please return to:

Canton Chair Rental

4850 Southway St S W Canton, OH 44706

(330) 477-7719/ (800) 686-4331 / (330) 477-2905 Fax

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